

# BRÜEL & KJÆR® Electroacoustic Solutions

## High-frequency Head and Torso Simulator Type 5128 Family

### High-frequency Head and Torso Simulator (HF HATS)

By utilizing a new generation of high-frequency ear and mouth simulators, HF HATS Type 5128-C now offers unprecedented realism in audio testing, covering the full audible frequency range of 20 Hz to 20 kHz.

By adding a geometrically correct ear canal to the pinna, small devices designed for in-ear placement can now be positioned as they will be used. A new, state-of-the-art coupler design simulates the inner-ear and concludes the simulation of the ear of an average human adult.

HF HATS is ideal for performing *in situ* electroacoustic tests on, for example, headphones, smartphones, headsets, conference phones and hearing aids. For dedicated testing of headphones, Tabletop HATS Type 5128-B (which consists of the head and a support foot) is ideal.

### Handset Positioner for HATS

Handset Positioner for HATS Type 4606 (included with HF HATS Type 5128-D) provides pressure, force and position read-outs, and allows accurate, repeatable mounting of smartphones on HATS in both standardized and user-defined positions. This makes HF HATS a unique test rig for measurements of handset telecommunication equipment.



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## Uses and Features

### Uses

#### Type 5128-B

- Research and development of headphones

#### Type 5128-C

- Research and development of headphones
- Research and development of communication handsets and smartphones
- Development of headsets and hands-free communication devices
- Evaluation of hearing aids

#### Type 5128-D (HF HATS with Type 4606)

- Accurate, repeatable positioning of handsets on HATS for electroacoustic measurements
- Measurements in standardized positions according to ITU-T Rec. P.64

### Features

- High-frequency ear simulator with average human pinna and ear canal
- Individual calibration data
- Pinnae complying with ITU-T Rec. P.57
- High-frequency mouth simulator complying with ITU-T Rec. P.58
- Full-range acoustic simulation of the average human ear
- **Type 5128-B:** Head geometry complies with ITU-T Rec. P.58, IEC 60318-7\* and ANSI S3.36
- **Types 5128-C and 5128-D:** Head and torso geometry complies with ITU-T Rec. P.58, IEC 60318-7 and ANSI S3.36
- Internally powered mouth for simplified test configuration
- Connector panel for easy set up
- Extended soft area around pinnae for better sealing of over-ear devices
- Adjustable neck angle to provide realistic posture
- Simple to configure for both standardized and user-defined mounting position<sup>†</sup>
- Graduated adjustment in three planes around the ear reference point<sup>†</sup>
- Spring-loaded mounting of the handset against the ear with adjustable pressure force<sup>†</sup>

\* IEC 60318-7, formerly IEC 60959

† Only when Type 4606 is mounted on HF HATS Type 5128-D

High-frequency Head and Torso Simulator (HF HATS) Type 5128 addresses an increasing need for realistic, accurate and repeatable acoustic measurements across the full range of human hearing. This enables more precise correlation between subjective evaluation and objective characterization of the acoustic performance of smart devices and associated accessories like headphones.

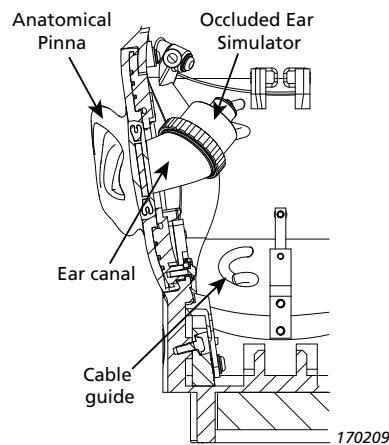
HF HATS provides realistic acoustic loading of smart devices and headphones over the full audible frequency range, more than doubling the current maximum frequency range from 8 kHz to 20 kHz. Equipped with an average human ear canal, in-ear devices can now be positioned as they would be on real ears.

The product consists of a head mounted on a torso, representing the international average dimensions of a human adult. In airborne acoustic measurements, it provides the correct simulation of the acoustic field around a human head and torso. HF HATS can be used free standing, fitted on a tripod, or on a turntable using a tripod mounting adaptor. HF HATS is configurable, but typically includes a mouth simulator and one or two ear simulators. However, other configurations are available on request. HF HATS has an adjustable neck that allows the head to be placed in a realistic posture for different positions of the torso. This is useful in real-life simulations, for example, when making measurements in car seats.

## Description of HF HATS Types 5128-C and 5128-D

### The Ear Simulator

**Fig. 1**  
Cross-section of HF HATS that shows the right ear simulator. It consists of a pinna, an ear canal and an occluded ear simulator



The Ear Simulator consists of a removable silicon-rubber pinna joined to a human-like ear canal. The ear canal ends in an occluded ear simulator that simulates the inner part of the ear, that is, from the ear drum inwards. The occluded ear simulator (which contains patented technology) includes a prepolarized measurement microphone and CCLD microphone preamplifier.

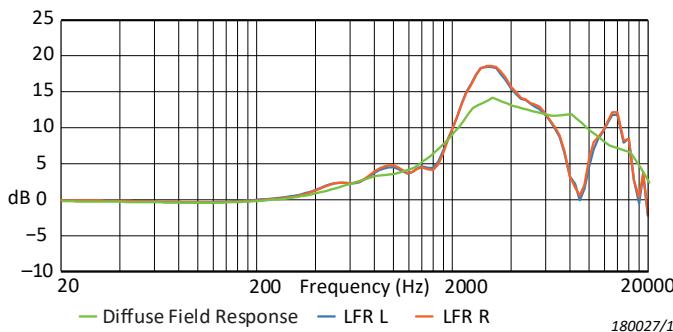
Each ear simulator is delivered with a pinna corresponding to ITU-T Rec. P.57 (hardness 35 on the Shore-OO scale). This allows measurements on, for example, handsets using a realistic application force to obtain a close simulation of an average human acoustic impedance to the handset. The pinna enables realistic deformation levels for measuring in open, semi-sealed, or sealed conditions due to its specially designed human-like shape and stiffness.

**Fig. 2**  
Pinna simulator quick release button



Each pinna simulator has a quick release button directly below the pinna (see Fig. 2). This allows you to remove the pinna (and surrounding soft area) for servicing and cleaning.

**Fig. 3**  
Typical listener free-field and diffuse-field frequency responses of Types 5128-C and 5128-D.



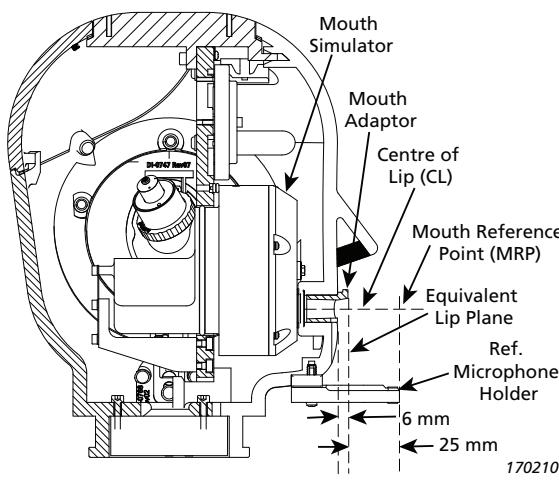
Type 5128 is delivered with an individual calibration chart. Part of the calibration information is also stored electronically in a chip inside the microphone preamplifier and can be utilized by measurement instrumentation that supports TEDS. Sound Calibrator Type 4231 and Pistonphone Type 4228 can be used for sensitivity calibration of these ear simulators.

The combined influence of the torso, head, pinna and ear canal on airborne sound signals can be quantified by the acoustic free-field transfer function (the frequency response from the free field to the eardrum). This is called the listener free-field frequency response, or head-related transfer function (HRTF) in telecommunications, and the manikin frequency response in technical audiology.

The typical listener free-field responses of Types 5128-C and 5128-D for sound incidence at 0° (that is, coming from the front) is shown in Fig. 3.

### The Mouth Simulator

**Fig. 4**  
Reference points and main features of the HF HATS mouth simulator



A holder is supplied with HF HATS that will hold a 1/4" reference microphone at precisely the correct distance for calibration at the mouth reference point (MRP). This holder can also hold a microphone right at the opening of the mouth if you want to monitor or equalize the sound pressure at this point.

### Description of Tabletop HATS Type 5128-B

**Fig. 5**  
Tabletop HATS Type 5128-B (viewed from the front, and behind, with connector panel visible)



Tabletop HATS Type 5128-B is dedicated to testing all types of headphones. It uses the same head as that supplied with HF HATS Type 5128-C/D, but instead of a torso, a support foot is used to hold the head, see Fig. 5.

Tabletop HATS is configurable and typically includes two ear simulators, but normally does not include a mouth simulator\*. Other configurations are available on request.

Tabletop HATS can be used free standing on a desk, fitted on a tripod, or on a turntable using a tripod mounting adaptor. The tripod mounting on the bottom of the support foot is 3/8" x 16 UNC, with a depth of 15 mm (0.59").

\* If Tabletop HATS is fitted with a mouth simulator, please be aware that the reflections produced by the shoulders of the torso will be missing. Furthermore, unwanted reflections from the table where the Tabletop HATS is placed, are likely to impact the measurement.

## Handset Positioner for HATS Type 4606

Fig. 6  
Handset Positioner for  
HATS Type 4606



Handset Positioner for HATS Type 4606 (see Fig. 6) ensures repeatedly accurate positioning of telephone handsets on HATS when performing electroacoustic measurements.

The positioner can be mounted directly on the top of HATS and securely holds and positions any type of handset, that is, smartphones, cordless or conventional handsets.

The supplied alignment jig (see Fig. 7) allows the handset to be positioned within the cradle, setting the handset's ear reference point (ERP) and the ear cap plane. Once the cradle is mounted on the handset positioner, it can be adjusted in three different planes around the ERP, and the corresponding angles can be read off graduated markings. The ERP of the handset then corresponds to the nominal ERP of the HATS pinna. Precision positioning mechanisms with graduated markings enable exact positioning that is easily repeatable. A table for noting down these parameters is available for download from (see [Handset Positioner Table](#)). Additional cradles are available as accessories.

The handset can be pressed against the HATS pinna with adjustable force (0 – 18 N) by the handset positioner. This is done using a screw adjustment that allows you to set the force via a scale graduated in newtons.

The resulting deflection of the pinna and the movement of the handset ERP occur along the axis formed by the nominal ERPs of the left and right HATS pinnae. The deflection can be read off the handset positioner that is graduated in millimetres.

Fig. 7  
Alignment of receiver of  
mobile phone in cradle



Type 4606 is also easy to set up for standardized measurements. A standardized position, the 'HATS position' as defined in ITU-T Rec. P.64, is clearly marked on the handset positioner. This position takes into account the anatomy of the average human head.

For exploring the effect of asymmetric transducers and simulating right- and left-handed users, it is possible to perform measurements on both ears. This is simply done by turning the transverse part of the handset alignment tool by 180°, and repeating all graduations of the adjustment screws for the left-hand position.

A built-in quick release mechanism for the cradle makes it easy to change the handset, or to change between measurements on the right and left ear.

## References to Standards

Please note that generic references to standards have been used in this document. The specific revisions of these standards are listed in the table below:

STANDARD	DATE REVISION WAS PUBLISHED
ITU-T Rec. P.57	June 2021
ITU-T Rec. P.58	June 2021
ITU-T Rec. P.64	June 2019
IEC 60318-4	January 2010
IEC 60318-7	April 2017
ANSI S3.36	1985

## Compliance with Standards

	<p>The CE marking is the manufacturer's declaration that the product meets the requirements of the applicable EU directives</p> <p>RCM mark indicates compliance with applicable ACMA technical standards – that is, for telecommunications, radio communications, EMC and EME</p> <p>China RoHS mark indicates compliance with administrative measures on the control of pollution caused by electronic information products according to the Ministry of Information Industries of the People's Republic of China</p> <p>WEEE mark indicates compliance with the EU WEEE Directive</p>
Safety	<p>EN/IEC 61010-1: Safety requirements for electrical equipment for measurement, control and laboratory use.</p> <p>ANSI/UL 61010-1: Safety requirements for electrical equipment for measurement, control and laboratory use.</p>
EMC Emission	<p>EN/IEC 61000-6-3: Generic emission standard for residential, commercial and light industrial environments.</p> <p>CISPR 32: Electromagnetic compatibility of multimedia equipment – Emission requirements. Class B Limits.</p> <p>FCC Rules, Part 15: Complies with the limits for a Class B digital device.</p>
EMC Immunity	<p>EN/IEC 61000-6-1: Generic standards – Immunity for residential, commercial and light industrial environments.</p> <p>EN/IEC 61326: Electrical equipment for measurement, control and laboratory use – EMC requirements.</p> <p><b>Note:</b> The above is only guaranteed using accessories listed in this document.</p>
Temperature	<p>IEC 60068-2-1 and IEC 60068-2-2: Environmental Testing. Cold and Dry Heat.</p> <p>Operating Temperature: -5 °C to +40 °C (+23 °F to +104 °F)</p> <p>Storage Temperature: -25 °C to +70 °C (-13 °F to +158 °F)</p>
Humidity	IEC 60068-2-78: Damp Heat: 93% RH (non-condensing at 40 °C (104 °F))
Mechanical	<p>Non-operating:</p> <p>IEC 60068-2-6: Vibration: 0.3 mm, 20 m/s<sup>2</sup>, 10–500 Hz</p> <p>IEC 60068-2-29: Bump: 1000 bumps at 250 m/s<sup>2</sup></p>

### EFFECT OF RADIATED RF, CONDUCTED RF AND MAGNETIC FIELD

**Radiated RF:** 80 – 2700 MHz, 80% AM 1 kHz, 10 V/m

**Conducted RF:** 0.15 – 80 MHz, 80% AM 1 kHz, 10 V

**Magnetic Field:** 80 A/m, 50 Hz

**Note:** Input measured with shorted input. All values are root mean square (rms). Conducted RF immunity on all channels is only guaranteed using an external connection from measuring ground to chassis terminal

PRODUCT	RADIATED RF	CONDUCTED RF	MAGNETIC FIELD
Type 5128-B	<47 µV	<35 µV	<12 µV
Type 5128-C	<10 µV	<20 µV	<3 µV
Type 5128-D	<10 µV	<20 µV	<3 µV

### Specifications – Tabletop HATS Type 5128-B

#### LISTENER FREQUENCY RESPONSE

Based on specifications in ITU-T Rec. P.58, IEC 60318-7 and ANSI S3.36

#### EAR SIMULATOR

Output BNC (on connector panel)

**Sensitivity:** 13.0 mV/Pa = -37.7 dB (±2.2 dB) re 1 V/Pa @ 250 Hz

**Sound Pressure Level at 3% Harmonic distortion:** 160 dB re 20 µPa at eardrum position

**Typical Noise Level:** 27.5 dB SPL(A) re 20 µPa at eardrum position

#### TYPICAL LEFT EAR TO RIGHT EAR TRACKING

Better than ±1 dB up to 5 kHz, better than ±3 dB up to 20 kHz

#### PINNA SIMULATORS

Dimensions comply with ITU-T Rec. P.58, IEC 60318-7 and ANSI S3.36

Type 5128-B is supplied with calibrated pinnae and ear simulators

#### DIMENSIONS AND WEIGHT

The main dimensions comply with the dimensional requirements of ITU-T Rec. P.58 and the reports from IEC 60318-7 and ANSI S3.36

**Total Head Height:** 290 mm (11.42")

**External Neck Diameter:** 112 mm (4.4")

**Head Angles:** Vertical or tilted 17° forwards

**Weight:** 6.8 kg (14.99 lb)

### Specifications – High-frequency Head and Torso Simulator Types 5128-C and 5128-D

#### LISTENER FREQUENCY RESPONSE

Based on specifications in ITU-T Rec. P.58, IEC 60318-7 and ANSI S3.36

#### EAR SIMULATOR

Output BNC (on connector panel)

**Sensitivity:** 13.0 mV/Pa = -37.7 dB (±2.2 dB) re 1 V/Pa @ 250 Hz

**Sound Pressure Level at 3% Harmonic distortion:** 160 dB re 20 µPa at eardrum position

**Typical Noise Level:** 27.5 dB SPL(A) re 20 µPa at eardrum position

#### TYPICAL LEFT EAR TO RIGHT EAR TRACKING

Better than ±1 dB up to 5 kHz, better than ±3 dB up to 20 kHz

#### PINNA SIMULATORS

Dimensions comply with ITU-T Rec. P.58, IEC 60318 – 7 and ANSI S3.36

Types 5128-C/D are supplied with calibrated pinnae and ear simulators

#### MOUTH SIMULATOR

Input BNC (on connector panel)

**Sound Pressure Distribution:** Conforms to ITU-T Rec. P.58

**Mouth Opening (W × H):** 30 × 11 mm (1.18 × 0.43")

**Equivalent Lip Plane Position, CL:** 6 mm (0.24") in front of the mouth opening

**Mouth Reference Point, MRP:** 25 mm (0.98") in front of mouth CL

**Continuous Output Level at MRP with Sine Tones:**

- Min. 110 dB SPL, 200 Hz to 3 kHz
- Min. 100 dB SPL, 100 Hz to 11.8 kHz
- Min. 95 dB SPL, 100 Hz to 12.5 kHz

**Continuous Output Level at MRP with 1/3-octave Pink Noise<sup>\*</sup>:**

- Min. 106 dB SPL, 50 Hz to 16 kHz
- Min. 100 dB SPL, 20 Hz to 20 kHz

<sup>\*</sup> For example when using ITU-T P.50 artificial speech and ITU-T P.501 real speech signals.

#### Typical Sensitivity at 1 kHz at MRP:

- 94 dB SPL @ 35 mV<sub>rms</sub>
- 110 dB SPL @ 0.2 V<sub>rms</sub>
- 120 dB SPL @ 0.7 V<sub>rms</sub>

**Harmonic Distortion at 94 dB SPL:** Less than 14% at 100 Hz; less than 1% from 300 Hz to 11.8 kHz

**Max. Input Voltage:** 0.7 V<sub>rms</sub> continuous input voltage (at 20 °C (68 °F))

**Input Impedance:** Greater than 30 kΩ

**Typical Amplifier Gain:** 19 dB ±0.3 dB

#### Protection Circuit:

- Threshold voltage: 1 V
- Detection time: 12 s
- Recovery time: 2 s (loudspeaker muted)

#### DIMENSIONS AND WEIGHT

The main dimensions comply with the dimensional requirements of ITU-T Rec. P.58 and the reports from IEC 60318–7 and ANSI S3.36

**Total Height, Head and Torso:** 695 mm (27.4")

**Torso:** Height: 460 mm (18"), Width: 410 mm (16"), Depth: 183 mm (7.2")

**External Neck Diameter:** 112 mm (4.4")

**Head Angles:** Vertical or tilted 17° forwards

**Weight:** 9 kg (19.8 lb)

## Specifications – Handset Positioner for HATS Type 4606

#### SPEAKING POSITION

**Standardized Position:** HATS position as defined in ITU-T Rec. P.64

$\angle A = 21.2^\circ$ ,  $\angle B = 12.9^\circ$ ,  $\angle C = 2.3^\circ$

**Variable Positions:**  $\angle A$  adjustable from  $+15^\circ$  to  $+35^\circ$ ,  $\angle B$  adjustable from  $+30^\circ$  to  $-10^\circ$ ,  $\angle C$  adjustable from  $+20^\circ$  to  $-20^\circ$

**Angle Resolution:** 0.5°

**Precision:** Once mounted, the handset ERP can be set within 1 mm relative to the nominal ERP of the HATS pinna

#### CENTERING FORK UA-1587

**Min. Width:** 26 mm (1.02")

**Max. Width:** 92 mm (3.62")

**Min. Thickness of the Handset:** >0 mm (>0")

**Max. Thickness of the Handset:** 44 mm (1.73")

#### CENTERING FORK UA-1537

**Min. Width:** 26 mm (1.02")

**Max. Width:** 66 mm (2.6")

**Min. Thickness of the Handset:** >0 mm (>0")

**Max. Thickness of the Handset:** 44 mm (1.73")

#### OFFSET ADJUSTMENT

For asymmetrical handsets, the offset perpendicular to the handset can be adjusted in the range ± half the handset width, minus 8 mm (0.31")

#### END STOP ADJUSTMENT

The end stop can be adjusted from 8 to 36 mm (0.31" to 1.42"). 0 mm is located at the ERP of the handset

#### APPLIED EAR FORCE

The force that a handset exerts against the HATS pinna can be adjusted from 0 to 18 N

#### WEIGHT

**Handset Positioner (incl. cradle, excl. handset):** 1.4 kg (3.09 lb)

**Alignment Jig (excl. cradle):** 2.4 kg (5.29 lb)

## Specifications – High-frequency Ear Simulator Type 4620-R-001 and Type 4620-L-001

#### LISTENER FREQUENCY RESPONSE

Based on specifications in ITU-T Rec. P.58, IEC 60318–7 and ANSI S3.36

#### EAR SIMULATOR

Output BNC (Connector Panel)

**Sensitivity:** 13.0 mV/Pa = –37.7 dB (±2.2 dB) re 1 V/Pa @ 250 Hz

**Sound Pressure Level at 3% Harmonic Distortion:** 160 dB re 20 µPa at eardrum position

**Typical Noise Level:** 27.5 dB SPL(A) re 20 µPa at eardrum position

#### PINNA SIMULATORS

Dimensions comply with ITU-T Rec. P.58, IEC 60318 – 7 and ANSI S3.36

Type 5128-B is supplied with calibrated pinnae and ear simulators

#### WEIGHT

**Weight:** 0.1 kg (0.22 lb)

## Ordering Information

Overview of included parts:

	SUPPORT FOOT	HANDSET POSITIONER*	RIGHT EAR SIMULATOR <sup>†</sup>	LEFT EAR SIMULATOR <sup>†</sup>	MOUTH SIMULATOR <sup>‡</sup>	RIGHT EAR <sup>**</sup>	LEFT EAR <sup>**</sup>
Type 5128-B-110: Tabletop HATS	•		•	•			
Type 5128-B-111: Tabletop HATS	•		•	•	•		
Type 5128-C-110: Head and Torso Simulator			•	•			
Type 5128-C-111: Head and Torso Simulator			•	•	•		
Type 5128-C-771: Head and Torso Simulator					•	•	•
Type 5128-D-111: Head and Torso Simulator		•	•	•	•		

\* Handset Positioner Type 4606.

† Consists of a Type 3.3 pinna with an average human ear canal attached to an ear drum simulator. The ear drum simulator has an average human acoustical impedance. A pre-polarized microphone (with pre-amplifier) is incorporated.

‡ The mouth simulator complies with ITU-T P.58 and incorporates an integrated audio amplifier.

\*\* Consists of a Type 3.3 pinna with an average human ear canal terminated with a plastic cap.

### Included Accessories

Type 5128-B-110 includes the following accessories:

- DI-0658: Calibrator Adaptor
- BC-5009: Data Disk for HF HATS
- KE-4376: Flight Case

AO-0087-x-yyy <sup>†</sup>	Cable, coaxial single screen, BNC (M) to BNC (M)
AO-0090-x-yyy <sup>†</sup>	Cable, floating ground, BNC (M) to LEMO 1B 7-pin (M)
AO-0479-x-yyy <sup>†</sup>	Cable, floating ground, BNC (M) to LEMO 1B 7-pin (M)
AO-0406-D-012	Cable, low-noise, 10-32 UNF (M) to 10-32 UNF (M) and JP-0145 adaptor, 1.2 m (4 ft)
WQ-2701	Heavy-duty Tripod
WA-1647	HATS Car Seat Fixture
KE-4347	Flight Case (for two heads)
KE-4364	Flight Case
UA-1043	Support Feet <sup>‡</sup>
UC-5290	Adaptor for Tripod
Type 4620-R-001	Right pinna, with coupler
Type 4620-L-001	Left pinna, with coupler

Type 5128-B-111 includes the following accessories:

- DI-0658: Calibrator Adaptor
- UI-0209: Microphone Holder (for 7 mm wide 1/4" microphone)
- DI-1058: Adaptor for UI-0209 (to hold 6.25 mm wide 1/4" microphone)
- BC-5009: Data Disk for HF HATS
- ZG-0426: Power Supply, Mains Cable
- KE-4376: Flight Case

Type 5128-C-110 includes the following accessories:

- DI-0658: Calibrator Adaptor
- BC-5009: Data Disk for HF HATS
- KE-4364: Flight Case

Types 5128-C-111, 5128-C-771 and 5128-D-111 include the following accessories:

- DI-0658: Calibrator Adaptor
- UI-0209: Microphone Holder (for 7 mm wide 1/4" microphone)
- DI-1058: Adaptor for UI-0209 (to hold 6.25 mm wide 1/4" microphone)
- BC-5009: Data Disk for HF HATS
- ZG-0426: Power Supply, Mains Cable
- KE-4364: Flight Case

### Optional Accessories

Type 4606	Handset Positioner for HATS <sup>*</sup> with 2 x UA-1587
UA-1537	Centering Fork for Type 4606 (for handsets with width between 26 mm (1.02") and 66 mm (2.60"))
UA-1587	Centering Fork for Type 4606 (for handsets with width between 26 mm (1.02") and 99 mm (3.90"))
UA-1642	Deep Cradle (for Type 4606)
UA-4132	Four Alignment Pins for Mounting Bracket (for Type 4606)
Type 1704-A-002	2-channel CCLD Conditioning Amplifier
Type 2693-A-0S2	2-channel CCLD Conditioning Amplifier
UA-4134	Adaptor for 7 mm (0.28") Reference Microphone Holder
UA-2180	Support Foot for Tabletop HATS
Type 4231	Sound Calibrator
Type 4938	1/4" Pressure-field Microphone, 200 V polarization voltage
Type 4944-A	Prepolarized 1/4" Pressure-field Microphone
Type 2670	1/4" Microphone Preamplifier
UC-5345	Torso, with adjustable neck ring (for repair)

\* It is recommended that Type 4606 is checked on a regular basis. Specifically, if any part of the handset positioning system has been mishandled in any way, a physical check is recommended. If you want Hottinger Brüel & Kjær to perform such a check for you, order Conformance Test 4606-TCF

### Services

5128-CFF	Factory Standard Calibration
5128-EW1	Extended Warranty for Head and Torso Simulator
4606-TCF	Type 5128-C, one year extension Conformance Test (mounting and testing of Type 4606 on Type 5128-C)
4938-CAF	Accredited Calibration of 1/4" Pressure-field Microphone
4620-CFF	Factory Standard Calibration and pinna replacement
UI-0152-001	Pinna, Right <sup>**</sup>
UI-0153-001	Pinna, Left <sup>**</sup>

† x = D (decimetres) or M (metres)  
yyy = length in decimetres or metres

Please specify cable length when ordering

‡ It is recommended to use support feet when Handset Positioner Type 4606 is mounted on HF HATS Types 5128-C and 5128-D

\*\* It is highly recommended that you order Factory Standard Calibration 4620-CFF, as this includes replacement of the pinna and calibration